

**TRAFFORD COUNCIL
CHILDREN, FAMILIES AND WELLBEING**

Report to: Health & Wellbeing Board
Date: 1st July 2014
Report for: Information
Report of: Tamara Zatman, Programme Manager

Report Title

Care Act Programme Update Report

Purpose

The purpose of this report is to update the Health & Wellbeing Board on the Care Act Programme.

Recommendation(s)

- The Board note the progress.

Contact person for access to background paper and further information:

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1. Background

Royal Assent has now been granted to the Care Bill and it is now the Care Act 2014. The Act represents the most significant reform of adult care and support in over 60 years, putting people and their carers in control of their care and support and introducing a cap on how much people will have to pay for the costs of care in their lifetime. It also delivers key elements of the Government's response to the Francis Inquiry, establishes Health Education England and the Health Research Authority as statutory bodies, makes changes to the Trust Special Administrator's regime and strengthens safeguards around sharing patient data.

The Care Act provides a new legal framework putting the wellbeing of individuals at the heart of care and support services and replaces more than a dozen pieces of legislation with a single modern law.

The consultation for the 2014 Care Act regulations and guidance have been published. These draft regulations and guidance relate to the care and support reforms and provisions in the Care Act which come into effect in April 2015.

The consultation website can be found on: <http://careandsupportregs.dh.gov.uk/> and all the documentation, including the impact assessment and an easy read version, can be found on: <https://www.gov.uk/government/consultations/updating-our-care-and-support-system-draft-regulations-and-guidance>.

There are several key themes that run through the Act and underpin the proposed changes. These include:

- More choice and control over care and support
- Clarifies what they can expect from the care system
- Promotion of independence and wellbeing
- Preventing or delaying care and support needs from becoming more serious
- Role of market shaping to ensure a good range of services and providers
- Promoting co-operation and integration across health & social care
- Equal rights for carers

The Bill includes fundamental changes and reform to how social care is funded. The key proposals are described below:

- Duty to provide comprehensive advice and information to allow people to make the right decisions about their care and support
- A new national eligibility framework and entitlements
- New rights for carers, including right to an assessment and right to get support if meet eligibility criteria

- Puts personal budgets on a statutory footing for the first time
- A duty on councils to consider the physical, mental and emotional wellbeing of individuals
- A new duty to provide preventative services to maintain people's health
- Streamlined and more effective working across adults and children's services during transition
- Gives Safeguarding Adult Boards a legal basis for the first time
- A cap on care costs of £72,000 and care accounts for those with eligible needs
- Increases the asset (savings or property) threshold to around £118,000
- Requirement to integrate services with health and any health related services such as housing
- An up to date and accessible Market Position Statement
- Clearer approach to charging and financial assessments
- Transparent and visible quality management for the whole market
- Powers for chief inspector of social care to hold poor-performing providers to account

2. Current Position

At Trafford work continues to prepare for the wide range of reforms and changes that are articulated in the Act and to ensure Trafford is fully prepared to implement these. The current focus and priority of the Programme is thorough financial modelling to calculate the financial impact for Trafford Council and reviewing the customer journey to identify and agree where changes need to be made to embed the Care Act reforms.

The overall Programme's structure and governance arrangements have been agreed as well as the leads for its eight workstreams: (refer to appendix 1).

1. Market Management and Shaping
2. Customer Journey Oversight
3. Financial Reform
4. Safeguarding
5. Carers
6. Transition
7. Communication, Engagement and Co-production
8. Workforce Development

The deliverables and timescales of the programme and its eight workstreams have been mapped across the programme to ensure Trafford meets the Care Act requirements in a timely manner. A Programme Initiation Document has been

drafted for the programme, which outlines the programme's background, objectives, scope, deliverables, success criteria and governance arrangements.

The Programme also links closely with several other key programmes of work at Trafford, including; Better Care Fund, Adult Health and Social Care Integration Programme, Early Intervention and Wellbeing Hub and the Liquidlogic Programme. The critical interdependencies have been mapped and the sharing of workstreams, where appropriate, across the programmes has been agreed.

A risk log has been completed for the Programme, and will be regularly reviewed and discussed at the Programme Board (refer to appendix 2).

Trafford is linking in with the national and regional work that is taking place on financial modelling. A financial impact analysis which outlines the range, scope and financial impact of the Care Act changes has been undertaken to form a solid baseline and understanding of the financial implications of the Act. Work has also begun to model Trafford's self-funder population, which is a critical component of the overall financial modelling.

A workshop was held in May to kick start the customer journey work, there was good representation and engagement and constructive and open discussions. Leads have been identified to progress specific work on the customer journey.

The communications, engagement and coproduction strategy and action plan have been finalised for the Care Act and the early intervention and wellbeing hub. These are being jointly coordinated, as there are strong connections between these programmes. The initial phase has been completed, which focused on strategic engagement with the council and with their partners to raise awareness of the Act, its requirements and implications. Four locality events were also held in June to begin the co-production of the early intervention and wellbeing hub. This enabled further communication and engagement of the Act with Trafford's communities, providers and the voluntary sector.

The national Care Bill Implementation Stocktake was completed and submitted at the end of May.

3. Future Planned Activity

The current focus is to develop a financial model that works for Trafford and calculates the overall financial impact. This work will link in with regional and national activity, specifically the Liverpool, Surrey and CIPFA tools. The self-funder returns will be analysed and summarised and fed into this modelling.

A summary of the funds that relate to the Care Act and the potential areas of pressure within the programme that require additional resources will be produced and shared with the Board.

The first staff sounding group will be held at the beginning of July 2014. This group will act as a sounding board for the reforms and changes that Trafford Council are planning to implement the Care Act. This group will also act as champions on the Act changes.

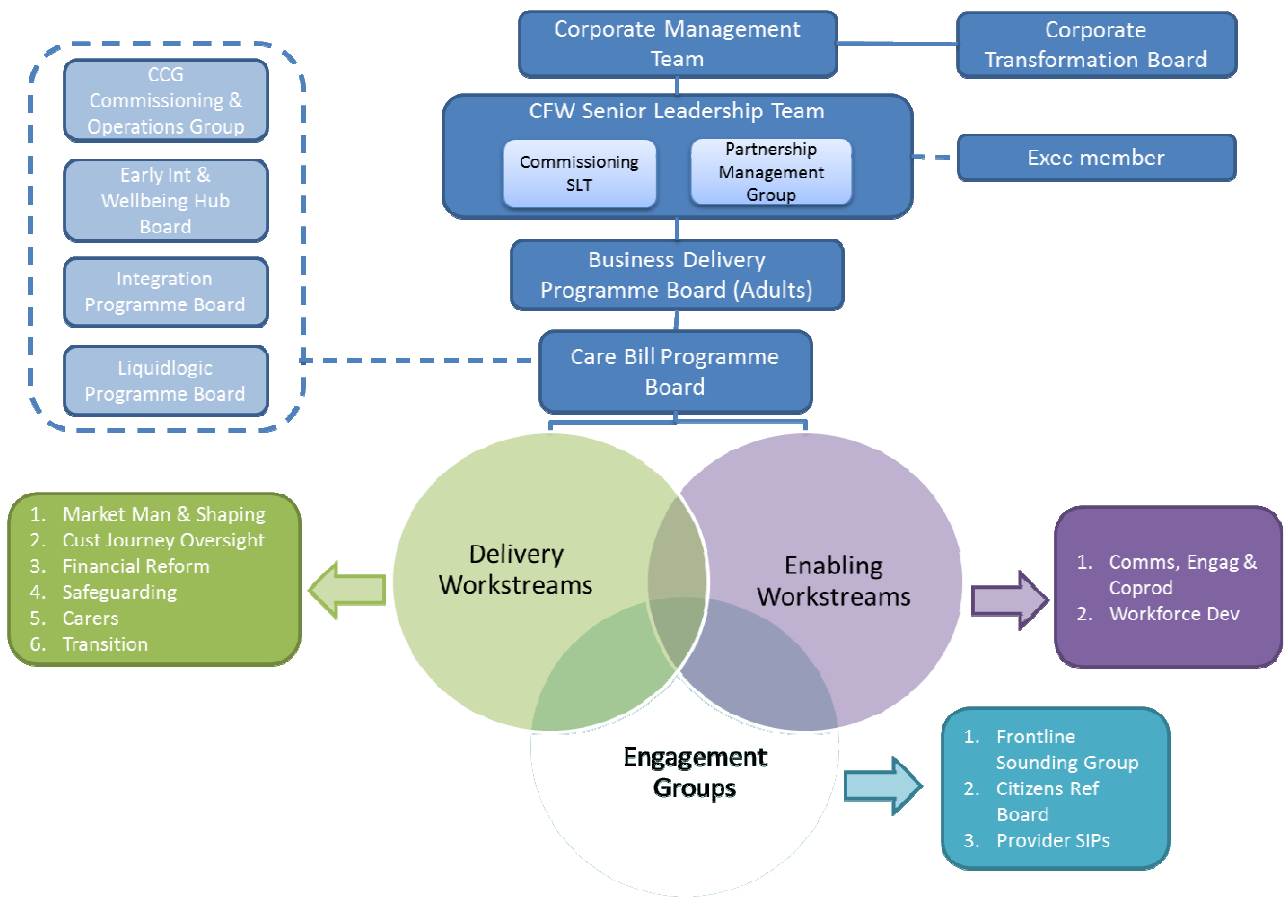
A voluntary and community sector thought chamber sessions is being organised by Thrive Trafford for June. This will look at how they might need to change to address the challenges of the Care Act and other programmes e.g. the hub.

An initial scoping of the training requirements for the workforce from the Care Act has been carried out, these will need to be developed further now that the detailed guidance and regulations have been published.

The draft Care Act regulations and guidance have been published, and the consultation on these will run until August 15th 2014. Trafford's response and the involvement and engagement across the council and its partners will be planned and managed over the next few months.

Appendix 1

Programme Governance Structure



Appendix 2

Care Bill Programme Risk Log

Description					Analysis				Actions		
Ref	Theme	Description of risk	Date raised	Current status	Impact	Likelihood	Risk score	Rating change	Risk owner	Mitigation required	Date completed
1	Governance	Project Sponsor not agreeing scope and priorities for each workstream	07/02/2014	Live	4	1	4	↔	Workstream Leads & Programme Manager	Regular meetings with Project Sponsor	On-going
2	Governance	Delay in guidance and regulations details being finalised and published. This could alter the programme plan and deliverables	07/02/2014	Live	5	2	10	↓	Programme Manager	Performance and Programme Manager to lead on researching national changes and progress made	On-going
3	Interdependencies	Information is not shared and joint working is not undertaken between the workstreams and other critical programmes. Resulting in duplication, a lack of a joined up approach and lack of co-produced plans to complement each programme of work	07/02/2014	Live	5	1	5	↔	Programme Manager	Programme management approach deployed throughout the programme and it's workstreams to ensure a joined up approach. Regular meetings between the Programme Managers of these programmes	On-going
4	Interdependencies	Timescales of other critical programmes do not match the Care Bill deadlines, having a detrimental impact on the ability for the programme to deliver changes outlined by the Care Bill	07/02/2014	Live	5	2	10	↔	Programme Manager	Programme management approach deployed throughout the programme and it's workstreams to ensure a joined up approach. Regular meetings between the Programme Managers of these programmes	On-going
5	Equality	EIA's highlight significant impact on the equality of existing and new users	07/02/2014	Live	5	2	10	↔	Programme Manager	Significant impact will be reported through the governance process to ensure that impact is fully understood and mitigation can be developed if appropriate	On-going
6	Communication, Engagement & Coproduction (CEC)	Time and resource pressures limit the capacity to fully coproduce plans	07/02/2014	Live	5	2	10	↔	Programme Manager & CEC Workstream Lead	The Programme Board will request assurance that the workstreams are inclusive and are coproducing plans with all relevant stakeholders. The Programme Manager and CEC Workstream Lead will ensure that workstreams and plans are underpinned by these principles	On-going
7	Communication, Engagement & Coproduction (CEC)	Requirements of the workstream are not identified or fed into the communication strategy resulting in missing information, miss-information and misunderstanding of key messages	07/02/2014	Live	5	2	10	↔	Workstream Lead	CEC Workstream Lead and Programme Manager will ensure that all communications are in line with the agreed communication strategy and that all key messages are covered	On-going

8	Communication, Engagement & Coproduction (CEC)	The amount of information to communicate is vast and changeable. This could impact on how effectively a message or concept is communicated	07/02/2014	Live	5	2	10	↓	CEC Workstream Lead	A thorough communication, engagement and coproduction strategy and action plan will be produced and delivery of this monitored regularly	On-going
9	Communication, Engagement & Coproduction (CEC)	Significant individuals, providers and partners are not made fully aware of the scale of the changes required and the timescales for delivery. Resulting in a lack of ownership or drive	07/02/2014	Live	5	2	10	↔	Programme Manager	Programme Manager will ensure that all key stakeholders are aware of the changes and take ownership to implement the Care Bill	On-going
10	Workforce Development	Insufficient engagement and commitment from wider workforce, resulting in a lack of support for the changes compromising its delivery	08/05/2014	Live	5	2	10	↔	Workforce Development Workstream Lead	Workforce Development Workstream to plan engagement and coproduction with wider workforce. Frontline Sounding Group to be established to gain commitment and buy in from workforce	On-going
11	Resources	A lack of adequate resources and capacity to deliver unprecedented changes, leading to a delay in developments being implemented	07/02/2014	Live	5	4	20	↔	Programme Sponsor	Programme Manager to ensure that plans are developed to mitigate the risk of non-delivery. Programme Manager to identify, at the earliest opportunity, the requirement for additional resource or capacity	On-going
12	Finance	The cost of implementing the requirements of the Care Bill adversely impacts on the CFW budget	07/02/2014	Live	5	5	25	↔	Financial Reform Workstream Lead	The financial reform workstream to undertake comprehensive financial modelling and highlight any significant financial impacts	On-going
13	Finance	Unable to develop accurate financial modelling to predict the true implications of the Care Bill changes	08/05/2014	Live	5	4	20	↔	Financial Reform Workstream Lead	The financial reform workstream to develop model and link to national and regional developments. Any significant delays to be highlighted to the Programme Manager and escalated if necessary	On-going
14	ICT	Liquid Logic is unable to facilitate the requirements of the workstream, resulting in ICT systems which do not have the necessary functionality	07/02/2014	Live	5	2	10	↓	Financial Reform Workstream Lead	Programme management approach will highlight ICT requirements in relation to workstreams	On-going
15	Operations	Appropriate approach for managing the demand for eligibility assessments and reviews from self-funders not developed and implemented on time	17/06/2014	Live	5	2	10	↑	Customer Journey Workstream Lead	The customer journey workstream will review this, benchmark with other areas and propose approaches. The timescales for this have been matched to the key implementation dates.	On-going

